

III B.C.A	ORGANIZATIONAL BEHAVIOUR	19GCA52A
SEMESTER-V		HRS/WK-5
GE-I (1)		CREDIT-4

UNIT- I **[15 Hrs]**

INTRODUCTION TO ORGANIZATIONAL BEHAVIOR : Definition-Key Elements of OB-Need for studying OB-Contributing Disciplines to OB-Challenges faced by the Management-OB Frame work – OB models.

UNIT-II **[15 Hrs]**

INDIVIDUAL BEHAVIOUR: Introduction to Personality –Determinants of Personality-Personality Types –Theories of Personality-Perceptual Process-Factors affecting Perception-Job Satisfaction-Determinants of Job Satisfaction-Motivation-Process -Need for Motivation-Maslow’s Need Hierarchy Theory of Motivation.

UNIT- III **[15 Hrs]**

GROUP BEHAVIOUR: Definition and Characteristics of Group-Need for people to form and join Group-Types of Group-Stages of Group Development-Team Building-Types of Team-Team Building Process.

UNIT - IV **[15 Hrs]**

COMMUNICATION: Introduction-Nature and Need for Communication-Process of Communication-Channels of Communication-Barriers to Communication

LEADERSHIP: Meaning-Functions of Leadership-Leadership Styles-Factors determining Effective Leadership-Leadership Theories - Transactional and Transformational Leadership.

UNIT -V **[15 Hrs]**

CONFLICTS: Introduction - Sources of Conflicts – Types of Conflicts – Conflict Management

STRESS: Introduction - Sources of Stress – Consequences of Stress.

ORGANIZATIONAL CLIMATE: Definition-Dimensions of Organizational Climate - Determinants of Organizational Climate

ORGANIZATIONAL CULTURE: Organizational Culture: Definition and Characteristics - Types of Culture.

TEXT BOOK:

1. Dr. S.S. Khanka, Organizational Behaviour, S.Chand Publication, 4th Revised Edition

REFERENCE BOOKS:

1. Stephen P. Robins, Organisational Behavior, PHI Learning / Pearson Education, 11th edition, 2008.
2. Fred Luthans, Organisational Behavior, McGraw Hill, 11th Edition, 2001.