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## GRIEVANCE DASHBOARD IN COLLEGE ERP

### Grievance Redressal System in College ERP

The Grievance Redressal System integrated within our College ERP is designed to ensure that all students and staff have a streamlined and effective way to voice their concerns, suggestions, and grievances. This system not only promotes transparency but also fosters a culture of open communication within the college community. Below is an overview of the key components of the Grievance Redressal System:

#### Grievance Menu in College ERP

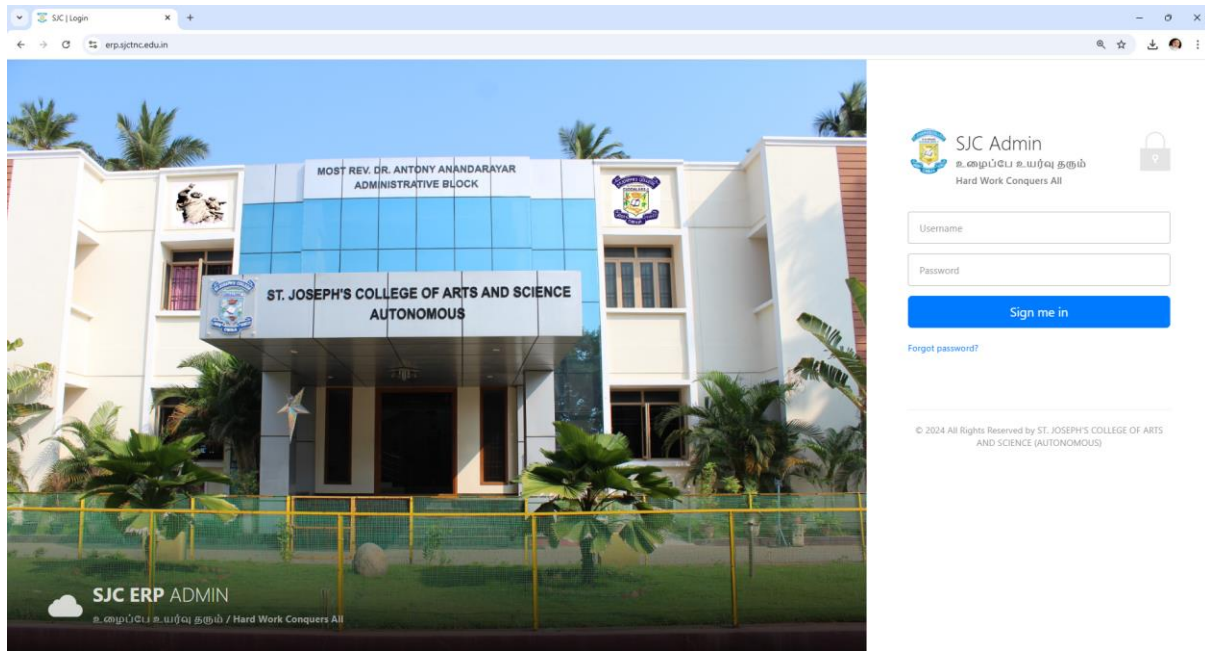
- Login Page
- Sign in Page
- Suggestion & Redressal Report
- Assigned Grievance List
- Suggestions List
- Suggestion Member List
- Suggestions Statistical Report
- Suggestions Type

1. **Login Page:** The entry point for users to access the Grievance Redressal System. Users must authenticate themselves to ensure that the system is secure and that only authorized individuals can submit or view grievances.
2. **Sign in Page:** After entering the login credentials, users are directed to the sign-in page. This page verifies user identity and grants access to the features of the Grievance Redressal System.
3. **Suggestion & Redressal Report:** This section allows users to view detailed reports on suggestions submitted and their corresponding redressal actions. It provides insights into how effectively grievances are being addressed.
4. **Assigned Grievance List:** Users can access a list of grievances that have been assigned to them for resolution. This feature ensures accountability and helps track the progress of each grievance.
5. **Suggestions List:** This area displays all suggestions submitted by users, offering a comprehensive view of feedback provided by the college community. It encourages engagement and participation in institutional improvement.
6. **Suggestion Member List:** This feature lists the members involved in reviewing and addressing suggestions. It promotes collaboration among staff and ensures that suggestions are handled by appropriate personnel.
7. **Suggestions Statistical Report:** This report provides statistical data related to suggestions received, such as the number of suggestions submitted, types of suggestions, and the status of their resolution. It helps in identifying trends and areas for improvement.
8. **Suggestions Type:** This section categorizes suggestions into different types, making it easier for users to navigate and submit their feedback according to specific areas of concern.

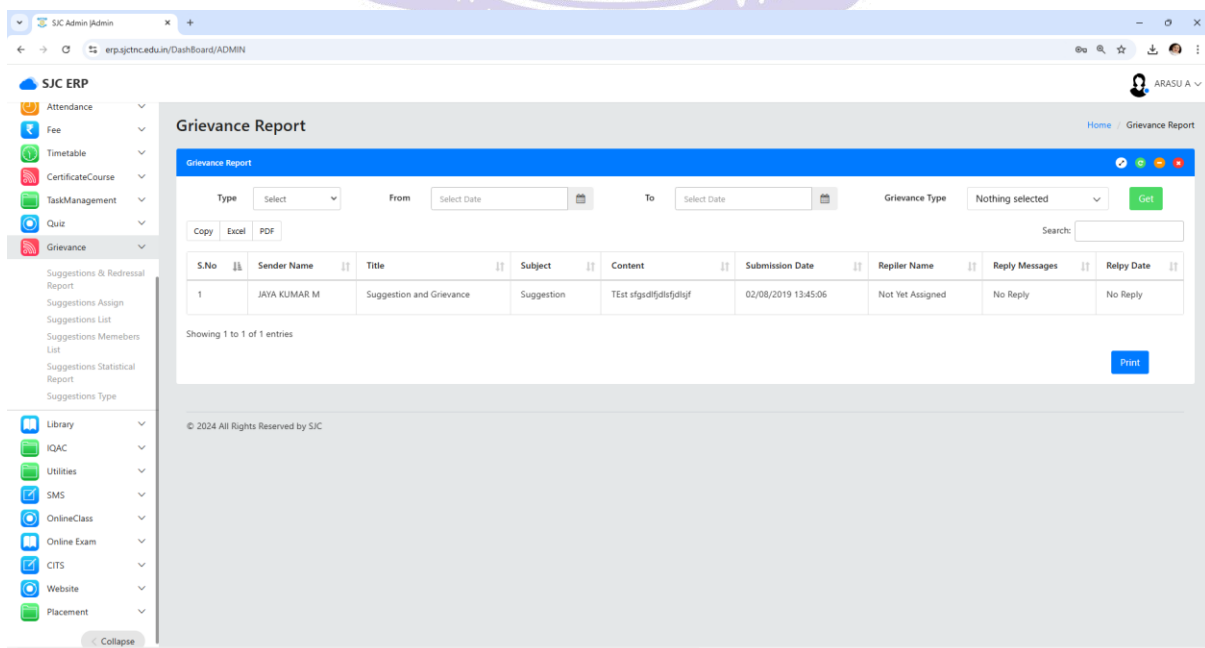


Overall, the Grievance Redressal System in our College ERP is a vital tool for enhancing communication and ensuring that the voices of students and staff are heard and addressed promptly. By leveraging technology, we aim to create a responsive and supportive educational environment that prioritizes the well-being of the college community.

### ERP Home page



### Suggestion & Redressal Report





## Assigned Grievance List

The screenshot shows the 'Assigned Grievance List' page in the SJC ERP system. The left sidebar contains a navigation menu with categories like Attendance, Fee, Timetable, CertificateCourse, TaskManagement, Quiz, and Grievance. The main content area has a header 'Assigned Grievance List' and a sub-header 'Assign Grievance List' with an '+Assign' button. Below this, there is a large empty space with a copyright notice '© 2024 All Rights Reserved by SJC'.

## Suggestions List

The screenshot shows the 'List Grievance' page in the SJC ERP system. The left sidebar is the same as in the previous screenshot. The main content area has a header 'List Grievance' and a sub-header 'List Grievance'. Below this, there is a 'Select Grievance Type' dropdown menu. The main content area displays a 'Suggestion and Grievance' card with the following details:

- Grievance Details**
  - Sender img
  - Sender Name: JAVA KUMAR M
  - Subject: Suggestion
  - Content: TEst sfgsdfjfdjfdjfdj
  - Attachment: [Attachment icon]
  - Submission Date&Time: 02/08/2019 13:45:06
- Reply From Admin**
  - Replier img
  - Replier Name: Not Yet Assigned
  - Replied Message: No Reply
  - Attachment: [Attachment icon]
  - Reply Date: No Reply

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## Suggestion Member List

The screenshot shows the 'Grievance Members List' page in the SJC ERP system. The page features a sidebar with navigation options like Attendance, Fee, Timetable, CertificateCourse, TaskManagement, Quiz, and Grievance. The main content area has a title bar, a search box, and a table with columns for #, Staff Name, Grievance Type, Role, and Action. The table is currently empty, displaying 'No data available in table' and 'Showing 0 to 0 of 0 entries'. There are 'Previous' and 'Next' navigation buttons at the bottom of the table area. The footer of the page reads '© 2024 All Rights Reserved by SJC'.

## Suggestions Statistical Report

The screenshot shows the 'Statistical Report' page in the SJC ERP system. The page features a sidebar with navigation options similar to the previous page. The main content area has a title bar and a bar chart showing 'Suggestion and Grievance' at 100.00%. The chart area is currently empty. The footer of the page reads '© 2024 All Rights Reserved by SJC'.



## Suggestions Type

The screenshot shows the 'Grievance Type List' page in the SJC ERP system. The page features a sidebar with various modules and a main content area with a table of grievance types.

#	Grievance Name	Grievance Code	Action
1	Suggestion and Grievance	GRISU6180	

Showing 1 to 1 of 1 entries

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