St. Joseph's College of Arts & Science (Autonomous) Cuddalore – 607 001, Tamil Nadu.

E-mail: josecol27998@gmail.com **Website:** www.sjctnc.edu.in



IMPLEMENTATION OF STATED CODE OF ETHICS FOR RESEARCH

PLAGIARISM CHECK SOFTWARE BILLS



MEMORANDUM OF UNDERSTANDING

Between,

1. St. Joseph's College of Arts & Science (Autonomous), Cuddalore - 607001

and

2. Sacred Heart College, Tirupattur.

As agreement made on 14/07/2022 between St. Joseph's College of Arts & Science (Autonomous), Cuddalore- 607001, Tamil Nadu, represented by the College Principal of the said college / institution on one part (this expression shall include his/her successors and assignee) and Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, represented by the College Principal of the said College / Institution (this expression shall include his/her successors and assignee) on the other Part.

NOW IT IS HEREBY AGREED AS FOLLOWS

- 1. To purse scholarly activity in an open, honest and responsible manner and to avoid post publication retraction, it is hereby agreed upon by the St.Joseph's College of Arts & Science (Autonomous), Cuddalore - 607001, Tamil Nadu, to go for a memorandum of understanding with Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, who is the legal license holder of the anti-plagiarism software 'TURNITIN' to help the research students of St. Joseph's College of Arts & Science (Autonomous), Cuddalore - 607001, Tamil Nadu to get the plagiarism check done at Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu and produce the certificate at the of submission of articles and M.Phil dissertation work.
- 2. It is hereby agreed that the concerned students should pay the prescribed fee towards this process to the Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu for getting the certificate.
- 3. The MOU is valid for a period of one year from the date of signing of this agreement,

Agreed upon and signed

CUDDALOR

On behalf of St. Joseph's College of Arts & Science

(Autonomous), Cuddalore.

(Secretary)

Rev.Fr.G. Peter Rajendiram

Secretary

St. Joseph's College of Arts & Science

(Autonomous)

On behalf of Sacred Heart College (Autonomous), Tirupattur (Principal)

TIRUPATTUR

Principal

Sacred Heart Collège (Autonomous) Tirupattur €25 601, Tirupattur Dist

Cuddalors - 607 JOT. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D., PRINCIPAL St. Joseph's College of Arts & Science (AUTONOMOUS) CUDDALORE - 607 001

Witness (with name and address in reference to On behalf of Sacred Heart College, Tirupattur).

Name and Address

Signature

 Dr. M. Nahren Manuel Assistant Professor Department of Chemistry Sacred Heart College Tirupattur – 635 601. Jahren 14/07/2022

Dr. M. Jose
 Assistant Professor
 Department of Physics
 Sacred Heart College
 Tirupattur – 635 601.

Mely logron

Witness (with name and address in reference to On behalf of St.Joseph's College of Arts & Science (Autonomous), Cuddalore)

Name and Address

Signature

Rev. Fr. Dr. S. Xavier
 COE & Head, Department of Physics
 St. Joseph's College of Arts & Science
 (Autonomous), Cuddalore.

14.07.2022

Rev. Fr. Dr. A. Alex
 Dean of Studies
 St. Joseph's College of Arts & Science
 (Autonomous), Cuddalore.

Da Dola, 507/2022

Dr. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D., PRINCIPAL St. Joseph's College of Arts & Science (AUTONOMOUS) CUDDALORE - 607 001.

Dear glein. Between,

MEMORANDUM OF UNDERSTANDING

1. St. Joseph's College of Arts & Science (Autonomous), Cuddalore - 607001

and

2. Sacred Heart College, Tirupattur.

As agreement made on 13/2021, between St. Joseph's College of Arts & Science (Autonomous), Cuddalore - 607001, Tamil Nadu, represented by the College Principal of the said college / institution on one part (this expression shall include his/her successors and assignee) and Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, represented by the College Principal of the said College / Institution (this expression shall include his/her successors and assignee) on the other Part.

NOW IT IS HEREBY AGREED AS FOLLOWS

- 1. To purse scholarly activity in an open, honest and responsible manner and to avoid post publication retraction, it is hereby agreed upon by the St.Joseph's College of Arts & Science (Autonomous), Cuddalore 607001, Tamil Nadu, to go for a memorandum of understanding with Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, who is the legal license holder of the anti-plagiarism software 'TURNITIN' to help the research students of St.Joseph's College of Arts & Science (Autonomous), Cuddalore 607001, Tamil Nadu to get the plagiarism check done at Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu and produce the certificate at the of submission of articles and M.Phil dissertation work.
- It is hereby agreed that the concerned students should pay the prescribed fee towards this process to the Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu for getting the certificate.
- 3. The MOU is valid for a period of one year from the date of signing of this agreement,

Agreed upon and signed

On behalf of St. Joseph's College of Arts & Science (Autonomous), Cuddalore.

(Secretary)

Rev.Fr.G. Peter Rajendiram

Secretary

St. Joseph's College of Arts & Science

(Autonomous) Cuddalore - 607 001. On behalf of Sacred Heart College (Autonomous), Tirupattur (Principal)

Principal

Sacred Heart College (Autonomous) Tirupattur-635 601, Tirupattur - Dist

Dr. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D.,
PRINCIPAL
St. Joseph's College of Arts & Science
(AUTONOMOUS)

CUDDALORE - 607 001.

Witness (with name and address in reference to On behalf of Sacred Heart College, Tirupattur).

Name and Address

- 1. Dr. M. Jose Dean of Research Sacred Heart College Tirupattur - 635601
- 2. Dr. V. Couins ARUN PRAKASH Asst. Professor in Chemistry Sacred Heart College (Autonomous) Tisupattur . 635601

Signature

1. 64h, 200

Witness (with name and address in reference to On behalf of St.Joseph's College of Arts & Science (Autonomous), Cuddalore)

Name and Address

Signature

1. Rev. Fr. Dr. A. Alex Dean of Studies St. Joseph's College of Arts & Science (Autonomous), Cuddalore

2. Dr. S. Joseph Christian Daniel Head, Department of Microbiology St. Joseph's College of Arts & Science (Autonomous), Cuddalore

St. Joseph's College of Arts & Science (AUTONOMOUS) CUDDALORE - 607 001.

MEMORANDUM OF UNDERSTANDING

Between,

1. St. Joseph's College of Arts & Science (Autonomous), Cuddalore-607001

and

2. Sacred Heart College, Tirupattur.

An agreement made on 25th July, 2019 between St. Joseph's College of Arts & Science (Autonomous), Cuddalore-607001, Tamil Nadu, represented by the College Principal of the said college / institution on one part (this expression shall include his/her successors and assignee) and Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, represented by the College Principal of the said College / Institution (this expression shall include his/her successors and assignee) on the other Part.

NOW IT IS HEREBY AGREED AS FOLLOWS

- 1. To pursue scholarly activity in an open, honest and responsible manner and to avoid post publication retraction, it is hereby agreed upon by the St. Joseph's College of Arts & Science (Autonomous), Cuddalore-607001, Tamil Nadu, to go for a memorandum of understanding with Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu, who is the legal license holder of the anti-plagiarism software 'TURNITIN' to help the research students of St. Joseph's College of Arts & Science (Autonomous), Cuddalore-607001, Tamil Nadu, to get the plagiarism check done at Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu and produce the certificate at the of submission of articles and M.Phil. dissertation work.
- 2. It is hereby agreed that the concerned students should pay the prescribed fee towards this process to Sacred Heart College, Tirupattur, Vellore district, Tamil Nadu for getting the certificate.
- 3. This MOU is valid for a period of one year from the date of signing of this agreement.

Agreed upon and signed

On behalf of St. Joseph's College of Arts & Science

(Autonomous), Cuddalore.

Rev.Fr.G. Peter Rajendiram Secretary

St. Joseph's College of Arts & Science

(Autonomous) Cuddalore - 607 001. On behalf of Sacred Heart College (Autonomous), Tirupattur.

(Principal) **Principal**,

Sacred Heart College, Tirupattur, VLR.Dt. 635 601.

Dr. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D. PRINCIPAL St. Joseph's College of Arts & Science (AUTONOMOUS) CUDDALORE - 607 001.

Witness (with name and address in reference to On behalf of Sacred Heart College, Tirupattur)

Name and Address

1. Dr. M. Jose Dean of Research Sacred Heart College Tirupattur-635601 Signature

Meh eh gozlang

2.

Witness (with name and address in reference to On behalf of St. Joseph's College of Arts & Science (Autonomous), Cuddalore.)

Name and Address

- Rev. Fr. A. Alex
 Dean of Studies
 St. Joseph's College of Arts & Science
 (Autonomous), Cuddalore.
- 2. Dr. S. Joseph Christian Daniel Head, Department of Microbiology St. Joseph's College of Arts & Science (Autonomous), Cuddalore.

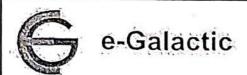
Signature

St. Joseph's College of Arts & Science
(AUTONOMOUS)

Cuddalore - 607 001

Dr. S. JOSEPH CHRISTIAN DANIEL
M.Sc., M.Phil., Ph.D.,
Head, Department of Microbiology
St. Joseph's College of Arts & Science
Cuddalore - 607 001.

Dr. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D.,
PRINCIPAL
St. Joseph's College of Arts & Science
(AUTONOMOUS)
CUDDALORE - 607 001.



B - 302, Supreme Palms,

Balewadi,

Pune - 411045 Phone: +919689889311

Email: nishasarda@egalactic.in

Invoice

INVOICE NO:

2018/EG/1051

DATE:

26-Jul-18

Customer Information

St Joseph's College of Arts and Science (Autonomous)

Rev. Fr. Secretary Manjakuppam Cuddalore - 607001

Tamil Nadu

Client GST No.: NA

S.No.	Particulars	Tax rate	Amount
1	URKUND Anti Plagiairism Licenses for a maximum of 300 Students with URSA Minor Access		91516
2	IGST @ 18%	18%	16473
	TOTAL		107989

Amount in words: Rupees One lakh seven thousand nine hundred eighty nine only.

E & OE

FOR eGalactic

Authorised Signatory

- 1. Payment within 10 days from invoice date
- 2. Yes Bank, Account No: 000883800002437
- 3. NEFT / Cheque to be issued in favor of "eGalactic"
- 4. IFS Code: YESB0000008 5. PAN No. AVRPS3430L
- 6. GST No: 27AVRPS3430L3ZW

TO CONTRACT OF THE PROPERTY OF

Dr. M. ARUMAI SELVAM, M.Sc., M.Phil., Ph.D.,
PRINCIPAL
St. Joseph's College of Arts & Science
(AUTONOMOUS)
CUDDALORE - 607 001.



URKUND LICENCE AGREEMENT

Customer Information

Customer (Company/educational organisation/school)	St. Joseph's College of Arts and Science (Autonomous)	
Billing Address	St. Joseph's College of Arts and Science (Autonomous) Rev. Fr. Secretary Manjakuppam, Cuddalore – 607001 Tamil Nadu	
Contact Person Name	Fr. Xavier	
Contact Person Email	Josecol27998@gmail.com	
Contact Person Phone / Mobile	91 – 9443428971	
Contact Person Address	Same as above	

Specification

Particulars	Total
Licence URKUND Academic, 12 months for a maximum of 300 Students including Web Training and URSA Minor Access	

Additional GST @ 18% would be applied on the above

Licence Period (Start):	22.25.4	test No.

Signature

elialactic, B302, Supreme Palms, Balewadi, Pune - 411045

support@egalactic.in

Signature	Signature
For Institute:	For eGalactic: Nisha Sarda
Institute Details:	eGalactic
	B-302,
	Supreme Palms,
¥°	Balewadi,
	Pune — 411045
Date:	Date: 24th July, 2018
City / Town:	City / Town: Pune
*	Contact Details: support@egalactic.in

^{*} Total number of document per student is restricted to 25. A document is defined as a single text computer file (pdf, .doc, docx etc.) of maximum 20M3. A zip file containing one pdf will be counted as one document; a zip file containing five pdfs will be counted as five documents. The maximum number of characters per document is 30,000.



URKUND - License Agreement Terms & Conditions

1. Introduction

These terms & conditions regulate the relationship between eGalactic (the provider of the service URKUND, hereafter referred to as EGALACTIC; the service is referred to as "the URKUND services") and the subscribing licence holder (hereafter referred to as The Customer). The terms & conditions apply to the agreement that The Customer concludes with EGALACTIC for the use of the anti-plagiarism services called "the URKUND services". It is the obligation of The Customer to relay these terms of use to the Individual users within The Customer's organisation. Unless specifically stated otherwise in the customer agreement, these terms & conditions supersede any other conflicting terms & conditions letween any reseller of URKUND and The Customer.

2. Definition and use of the URKIJND services

The URKUND services are all the services related to URKUND such as the services "automatic control", "manual control", "web service" and "admin interface" etc. as defined at http://www.URKUND.com. EGALACTIC can modify the content of the URKUND services, change or modify the search system, add new services and close services without prior notification to The Customer. EGALACTIC declines all liability arising from such measures. The rights to use the URKUND services accrue to The Customer as defined in these terms & conditions and in the customer agreement. If The Customer is a school, the right is accrued to the staff at that school; if The Customer is a department of a school, the right is accrued to the staff of that department. If The Customer is a business corporation or a government department, the right accrues to those that upon agreement with EGALACTIC have been granted access to the URKUND services. EGALACTIC has the right to restrict The Customer's use of the URKUND services Immediately for use outside those Intended. EGALACTIC also has the right to deny the creation of, or disable already created, user accounts If EGALACTIC suspects that they are used or will be used by someone outside of the organisation, e.g. if the email addresses which the user account is based on differ from the organisation's standard email format. If a limit of the number of submitted documents is set, the number of documents allowed to be sent by The Customer during the licence period is regulated in the customer agreement. If a limit of the number of submitted documents is set, it is the responsibility of EGALACTIC to notify The Customer when the document limit is reached. The Customer will need to renew the agreement upon reaching the document limit If they wish to have continued access to the service. It is The Customer's responsibility to report documents that they do not agree to count into the document limit (e.g. missing reports, corrupt documents etc.) before the contract is due for renewal. "Unlimited use" of EGALACTIC's system means that The Customer can use the service however often they desire, unless breaking the clauses outlined in these terms of service and without relinquishing responsibility that the system is not abused. Should EGALACTIC discover that the relation between the number of submitters stated in the contract and the number of documents submitted is abnormally high, The Customer is obligated to help EGALACTIC find the reason or source and help remedy the situation. If The Customer neglects to do so or if the situation is deemed by EGALACTIC to be urgent, EGALACTIC reserves the right to restrict the access to the system with Immediate effect. The number of documents sent under an unlimited licence must correspond to "fair use", i.e. to be reasonable in that the number of submitted documents is to be in line with what one can reasonably expect to be produced by the number of students for which the university is licensing URKUND. This is calculated to be up to fifteen documents per student per year.

3. Limitation of liability

The URKUND services will be provided to The Customer "as is" and "as available". This means that EGALACTIC does not guarantee The Customer that data or the URKUND services will correspond to the needs or expectations of The Customer, that usage of the URKUND services will be without interruption or without error and that these, in that case, will or could be corrected. EGALACTIC's liability is limited to direct damages and only if caused through EGALACTIC's responsibility is limited to direct losses and cannot be extended to consequential or indirect damages such as anticipated loss of revenue, cost of capital, loss of time or cost of substitute services. Furthermore, EGALACTIC's liability can never exceed the amount invoiced The Customer during the last invoicing period. Nor does EGALACTIC accept any liability for the consequences of use or misuse of its reports or published recommendations and advice. EGALACTIC shall be considered as exempt of compensation claims and other consequences if EGALACTIC has not been able to fulfil their obligations due to circumstances outside EGALACTIC's control or dreumstances that could not be anticipated ("force majarre" or "an act of god"). Exonerating regulations.

4. Implementation and sup, or: thereof

- a) URKUND does not monitor. The Customer's progress of implementing the use of the service. Upon signing a contract, URKUND shall send The Customer instructions on how to start using the service. If The Customer needs additional explanations, it is The Customer's obligation to contact URKUND to request such support.
- b) The Customer must be aware that the support URKUND can give to The Customer is limited to what can be configured on the systems which URKUND controls, such as URKUND-settings or plug-ins / integrations that have been created or commissioned by URKUND. URKUND does not commit to developing additional functionality or changing or adjusting the current system to accommodate the needs or requests of a specific customer.
- c) Any configuration of installed plugins in The Customer's own IT environment must be done by The Customer itself or by The Customer's IT providers. If support is needed from URKUND to configure The Customer's own IT environment, URKUND shall charge The Customer an hourly rate of 110 EUR for this; support from URKUND may choose to decline such support if it is not commercially able to provide it or if it is not viable to provide this support. In case on-site support from URKUND is required, The Customer will be liable for travel expenses as well as the hourly rate.
- d) If URKUND deems a support issue to be related to problems in the settings, configurations of The Customer's own IT environment, or due to faults therein, URKUND shall inform The Customer of this but shall not be bound to support The Customer with these issues.
- e) If The Customer requests support that URKUND deems be related to The Customer's incorrect use of the service, URKUND shall only be bound to supporting The Customer to understand the correct methods of using the system. URKUND is not bound to support customers that wish to use the system in ways that are not recommended by URKUND. Usage of the system that is against URKUND's terms and conditions will be treated as per the terms and conditions.

4. Customer's obligations

The Customer agrees to act so that the URKUND services are not used in contravention of the terms & conditions of this agreement or applicable law. The Customer agrees not to reveal usernames and passwords to unauthorised persons and not to store documents containing information with usernames and passwords in such a way that unauthorised persons can access them. The Customer agrees to contact EGALACTIC if it is suspected that unauthorised persons have gained knowledge of The Customer's username and password. The Customer is responsible for updates of new users and furthermore to make sure that only authorised users have access to the URKUND services. For this purpose, it is possible to use the administration tool provided by EGALACTIC, or through contact with EGALACTIC. EGALACTIC can supply a complete list of users up to twice a year and add/delete teachers' accounts according to The Customer's



request. The Customer is responsible in their own name and on their own behalf for the material which is sent to the URKUND services and, that the content of the said material is not in contravention with international law or other applicable regulations. The Customer is only allowed to check documents that are produced within the licensed department within the licensed period. Furthermore, The Customer may not deliberately send files that are not suitable for text plagiarism detection such as (but not limited to) files infected with a virus, corrupted files, unsupported file formats, documents containing no text or very small portions of text or other types of fragments of documents. For any additional use, The Customer must contact EGALACTIC to agree on this use. The Customer shall indemnify EGALACTIC from claims originating from third parties due to the content in, or the use of, the URKUND services.

5. The Individual user's responsibility

- a) The terms of use for Individual users and administrators are comprised of these general terms of the agreement and are accepted by The Customer through connecting to the service. It is the responsibility of each user to adhere to these terms.
- b) Individual users who register for a user account must be aware that this is personal in the sense that an Individual user is not entitled to give people outside the organisation that constitutes The Customer (including students within or outside the licensing organisation), access to the user account in any way, for example, by lending it or giving it to someone, through negligence, by disclosing or otherwise disseminating username and password. Individual users must not use the URKUND services in a way that conflicts with the use of the URKUND services of EGALACTIC's other customers, e.g. by "pre-checking" documents on behalf of a student before they submit it at another university. Students may only be given a plagiarism report if the receiving teacher/user decides to
- c) Individual users own only the right to partake of the sources through the URKUND services for the explicit purpose of controlling if matches found by the URKUND services also appear in the submitted student documents. Use of sources other than for the described purpose is not permitted.
- d) In the unlikely event that the user or administrator, through malfunction, unforeseen loopholes or through any other circumstances would receive or find access to information or settings not belonging to their personal user account or institution, the user is obligated to notify EGALACTIC immediately. The user must be aware that the information in this case may be confidential and that any unauthorised use, dissemination of the information or changing of settings is strictly prohibited.
- e) Individual users are entitled to make printouts of documents submitted as part of the normal process where any plagiarism is revealed. No other use of prints from the URKUND services is allowed.
- f) Individual users are, through their use of the URKUND services, obligated to treat any personal information that can emerge in such a way that they in no way lead to injury or discomfort to the person in question and also to treat this data in a way that is according to local, EU and international law.
- g) Individual users should be aware that the URKUND services, through the analysis, never determine what constitutes plagiarism. The assessment related to whether the controlled text is supposed to be considered to be plaglarised or not is done entirely by the individual user in accordance with the rules and recommendations given by The Customer's own organisation.

6. Management of systems, maintenance and control

EGALACTIC will normally schedule planned maintenance in the technical environment between 6:00 pm (18:00) on Fridays and 06:00 am on Mondays (UTC/GMT + 1h). EGALACTIC continuously monitors the technical environment and will initiate work to resolve problems within eight hours after they are brought to EGALACTIC's attention by the automatic monitoring system or reported by The Customer. EGALACTIC reserves the right to be continuously developing and improving the technical environment. In those instances where this affects The Customer's use of the anti-plagiarism services, EGALACTIC shall be exempt of any claims of damages. Interruptions of the URKUND services extending beyond 14 days permits The Customer to: (1) within seven days, during the period of service interruption or after the URKUND services has been restored to cancel this agreement with immediate effect, or (2) within seven days, during the period of service interruption or after the URKUND services has been restored to prolong the subscription period defined in this agreement by a period equal to the length of the service interruption.

Copyright shall be respected in accordance with applicable law. The Customer shall only use the URKUND services in the manner prescribed by EGALACTIC and for the express purpose of preventing and controlling plagiarism. The Customer grants EGALACTIC the right to archive the material that has been made available to the URKUND services, to use the said material as part of the URKUND services in accordance with the settings that The Customer has chosen. Any other use of the material must not be in breach of applicable copyright law or this agreement. The copyright holder has the right, and must be given the possibility to withhold their material from being used as material of comparison in the URKUND services. Execution of this right will result in the material being analysed and archived but it will not be searchable through the URKUND services. EGALACTIC does not at any time claim ownership over documents, statistics or data generated by The Customer's use of the service. EGALACTIC makes all reasonable efforts to keep such Information secret through logging all activity in the system as well as other security measures such as (but not limited to) firewalls, system hierarchy and actual physical protection. All data generated by The Customer by using the system is entirely owned by The Customer both during the licence period and after the licence period has ended, regardless of whether the service has been terminated by The Customer or by EGALACTIC. Searches in URKUND's repository/archive only take place when a plagfarism report is generated. There is no possibility for The Customer, another client or even URKUND's staff to find documents by searching for content, browsing or sorting Information in the repository/archive.

8. Stored material

Material that has been sent to the URKUND services will be stored within the system. Under no circumstances will EGALACTIC have the right to resell or in any way redistribute the material. Moreover, the material can never be provided to a third party without a written consent from The Customer. All use of the stored documents must be in accordance with the settings that The Customer has chosen. Upon request from The Customer, EGALACTIC will delete any document sent to The Customer unit. When requesting deletion of documents, the request must come from an authorised contact and document ID-numbers for each document must be provided to EGALACTIC.

9. Protection of customer integrity

EGALACTIC does not have the right, for their own purposes, nor for the purpose of another customer, to maintain any statistics or in any other way gather Information about the number of detected occurrences of similarities against the sources of the URKUND services in the material submitted by a specific customer. Analysis reports are deleted after 25 months or when requested by The Customer.

10. Sources



To preserve the preventive effect that is generated from the sources that the URKUND services search, it is important that not all sources are made known to the public. Therefore EGALACTIC does not undertake to compile a complete list of accessible sources, neither to *The Customer*, nor to any other interested parties. Sources can be presented if EGALACTIC regards it not to have a negative impact on the preventive effect.

11. Termination of the service

This agreement shall remain in force throughout the period that *The Customer* subscribes to the URKUND services and until *The Customer's* access to the service is closed. The subscription period for the URKUND services is normally 12 months or, if a limit of the number of submitted documents is set and regulated in the customer agreement, until document limit is reached, unless the agreement states otherwise. Unless agreed otherwise, the licence will renew automatically each period until cancelled by *The Customer* or by EGALACTIC no later than three (3) months before the end of the active subscription period: if not, the cancellation will come in to effect at the end of the following subscription period. EGALACTIC reserves the right to cancel a subscription as of the renewal date of an ongoing subscription. Furthermore, EGALACTIC has the right to terminate *The Customer's* use of and access to URKUND's services immediately (and, if practicable, upon giving *The Customer* notice) in the event that *The Customer* breach any material term in this agreement or act in conflict with It. Not following payment obligations or missuse of username and password would constitute examples of such a breach. EGALACTIC has the right to monitor abuse of the service. If EGALACTIC detects that *The Customer's* use of URKUND services is jeopardising the stability of the system or any system related to URKUND services, EGALACTIC has the right to restrict with immediate effect *The Customer's* access to the services. EGALACTIC also has the right to restrict the access of *The Customer* if the number of documents sent to URKUND services is substantially higher than what could be expected in relation to the number of students/users for which *The Customer* had stated in the current contract.

12. Prices and price modifications

Prices are calculated according to size of *The Customer's* educational establishment; the size of the university is defined by the number of students. Licences are available to allow *The Customer* to use URKUND for the whole university or for a self-contained unit of the university, e.g. a faculty, department etc. EGALACTIC retains the right to modify prices once per annum. Prices are adjusted in accordance with Labour Cost Index (LCI). For customers within Sweden, prices are adjusted in accordance with AKI (SNI J+K). The new price will be effective upon renewal of the licence. EGALACTIC reserves the right to modify the exchange rates. Price modifications are the direct consequence of circumstances outside EGALACTIC's control, such as fluctuations in currency imposed tariffs shall be paid by *The Customer*.

13. Jurisdiction

Disputes concerning the interpretation or application of this agreement and legal relationships related thereto shall be determined by arbitration pursuant to Indian law. The dispute shall be settled by arbitration in accordance with the Rules for Indian Arbitration Law in Pune.

EGalactic/URKUND, May 2018